



# **Problem List User Guide**

# Problem List User Guide

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## Chapter 1 Introduction

### 1.1 Attestation Disclaimer

Promoting Interoperability Program attestation confirms the use of a certified Electronic Health Record (EHR) to regulatory standards over a specified period of time. TruBridge Promoting Interoperability Program certified products, recommended processes, and supporting documentation are based on TruBridge's interpretation of the Promoting Interoperability Program regulations, technical specifications, and vendor specifications provided by CMS, ONC, and NIST. Each client is solely responsible for its attestation being a complete and accurate reflection of its EHR use during the attestation period and that any records needed to defend the attestation in an audit are maintained. With the exception of vendor documentation that may be required in support of a client's attestation, TruBridge bears no responsibility for attestation information submitted by the client.

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## Chapter 2 Overview

The Problem List is designed to help facilities achieve the overall goal of improved quality of health care through the use of EHR technology.

**NOTE:** *Facilities outside of the United States may choose a date format of MMDDYY, DDMMYY, or YYMMDD to be used on all date fields in the Problem List application. Where four-digit dates display, a date format of MMDD, DDMM, or MMDD, respectively, will be used. Whichever date format is selected will be reflected in all date fields and column displays throughout the application. A TruBridge representative should be contacted in order for the date format to be changed.*

## Chapter 3 Accessing the Problem List

### 3.1 Overview

This section of the user guide discusses the pathways to access the Problem List application. Once the corresponding User-based Login is successfully entered into the computer, for those using Web Client, the Problem List may be accessed directly from the patient chart. The Problem List application may be accessed from areas of the Hospital Base Menu for certain departments of the hospital.

### 3.2 Access from Web Client

Providers and Nurses are able to access the Problem List from a patient's Chart.

1. Select **Charts** and select the patient from the Whiteboard, Tracking Board, etc.
2. Select the **Problem List** option from the navigation panel.

The user is taken to the **Problem Display** default screen in the **Problem List** of the selected patient.

Select Charts > Whiteboard List

TruBridge Client Whiteboard List

PDF Load More Select All Refresh Re-assign Open Chart Add to Watch List Remove from Watch List Assign Hospitalist Unassign Hospitalist Rounding List

Inpatients  Outpatients  Admitted  Discharged last 14 days  Not Discharged

My Patients  My Practice  Seminar Physician Patients  Hospitalist Relationship Type

Medical/Surgical

Search: [ ] [ ] Sort: Admit Date  Ascending  Descending

	CUNNINGHAM CAROLINE LO 43 years / F 01/15/1981 chest pain; headache EVIDENT COMMUNITY HOSPITAL 016-1 WILLIAMS KATHERINE (Attending), ARCHER JOHN D (Primary)	07/03/2024 I/P / MEDICAL / MEDICAL
	MARSHALL JADEN 1 years / M 02/28/2023 WHEEZING EVIDENT COMMUNITY HOSPITAL 010-2 WILLIAMS KATHERINE (Attending)	04/11/2024 I/P / PEDIATRICS / PEDIATRICS
	ROGERS JESSICA 61 years / F 02/05/1963 Chest pain EVIDENT COMMUNITY HOSPITAL 010-1 Code Status: Full Code Isolation: Droplet WILLIAMS KATHERINE (Attending), WILLIAMS KATHERINE (Er Physician 1)	06/06/2023 I/P / MEDICAL / EMERGENCY ROOM
	SMITH GUS B 60 years / M 02/05/1964 Acute chest pain EVIDENT COMMUNITY HOSPITAL SCU12 WILLIAMS KATHERINE (Attending), WILLIAMS KATHERINE (Provider Of Care)	07/19/2021 I/P / MEDICAL / EMERGENCY ROOM
	WINDSOR MICHAEL ANDERS 51 years / M 11/22/1972 Angina pectoris EVIDENT COMMUNITY HOSPITAL 102-2 DUKE DOCEPHUS (Hospitalist), WILLIAMS KATHERINE (Attending)	08/28/2019 I/P / MEDICAL / MEDICAL

Total: 5

Whiteboard List

Select Charts > Whiteboard List > Select Patient > Problem List

TruBridge Client Problem List

Charts WINDSOR MICHAEL ANDERS

**WINDSOR, MICHAEL ANDERS** Admitted: 8/28/2019 Visit #: 358952 102-2  
DOB: 11/22/1972 (51) Code Status: Assume Full Code Weight: 120.20 kg (265 lbs 0.0 oz) No Behavioral Alerts  
Birth Sex: Male Not Specified Advanced Directive: Yes Height: 72.00 in. Phy Admit Reason: CHEST PAIN Attending Physician: WILLIAMS KATHERINE

New Problem  No Active Problems  Edit  Change Description  Address  Select All  Include in Medical History  Print Problem List

**Patient Summary**

- Alerts
- Allergies
- Charges
- Clinical History
- Communication
- Console
- Demographics
- Documentation
- Health Information Resource
- Health History
- Lab Results
- Problem List**
- Location Maintenance
- MAR
- Medication Reconciliation
- Notes
- Order Chronology
- Order Entry

**Problem Display**

Display:  Active  Inactive  All  Entered in Error

1	Angina pectoris Diagnosis Date: 08/28/2019 Onset Date: June 2019	Status: ACTIVE Medical Hx:	Addressed Date: 06/07/2023	ICD10: I209 Physician: WILLIAMS KATHERINE
2	Occipital neuralgia Diagnosis Date: 07/25/2017 Onset Date: 07/24/2017 08:00	Status: Acute Medical Hx: Y	Addressed Date: 07/26/2017	ICD10: MS481 Physician: WILLIAMS KATHERINE
3	Exercise-induced asthma Diagnosis Date: 09/01/1984 Onset Date: 1984	Status: Chronic Medical Hx: Y	Addressed Date: 07/26/2017	ICD10: J45990 Physician: WILLIAMS KATHERINE
4	Chest pain Diagnosis Date: 06/06/2023 Onset Date: 06/06/2023 00:00	Status: ACTIVE Medical Hx:	Addressed Date: 06/07/2023	ICD10: R079 Physician: WILLIAMS KATHERINE
5	Examination for accident Diagnosis Date: Onset Date:	Status: ACTIVE Medical Hx:	Addressed Date: 07/05/2023	ICD10: Z043 Physician: 0

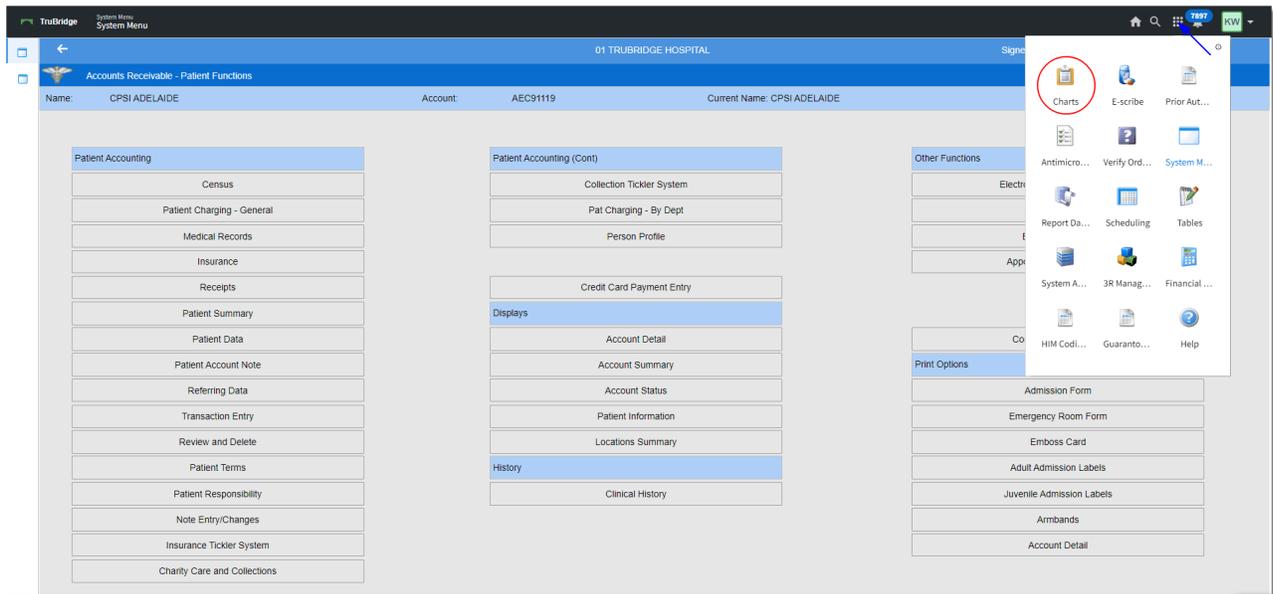
Problem List

### 3.3 Access from System Menu

For designated clinical staff, the Problem List may be accessed from the System Menu.

1. From the Hospital Base Menu, select the Application Drawer.
2. Select the **Charts** option.

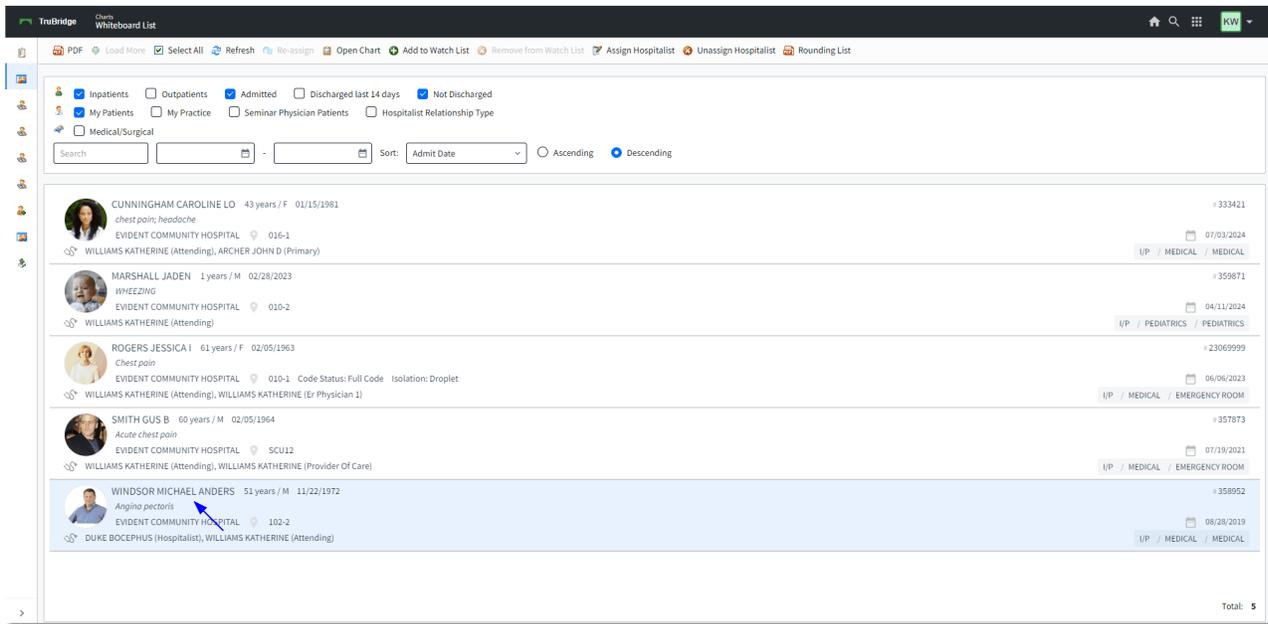
Select **Hospital Base Menu** > **Application Drawer**



**Hospital Base Menu**

3. From Charts, select an option to locate the patient (Whiteboard List, Tracking Board, Department Search, etc.).
4. Select patient to access their chart.

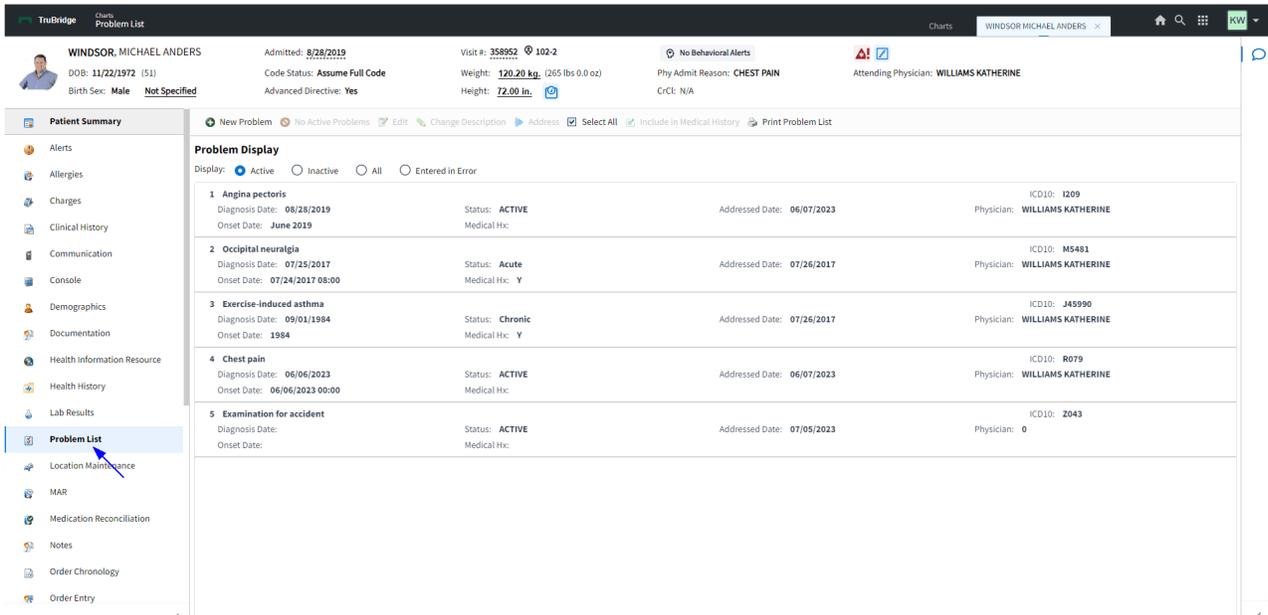
Select **Charts** > **Whiteboard List**



Whiteboard List

5. From the patient chart, select **Problem List** from the Navigation Panel.

Select Charts > Whiteboard List > Select Patient > Problem List



Problem List

## Chapter 4 Problem Display Screen

### 4.1 Overview

This section will discuss the main screen of the Problem List and the options and actions available from this screen.

### 4.2 Problem Display Radio Buttons

When accessing the Problem List, the first screen to appear is the **Problem Display** screen. The default for this screen displays a complete list of active problems. If there are no active problems, "Empty List" will display in the middle of the screen.

Radio buttons located at the top left of the screen allow the user to change the display on the screen. The **Active** radio button is the default selection and allows Active problems to display. Selecting the **Inactive** radio button displays a list of the patient's resolved problems. Choosing the **All** radio button displays a list of both Active and Inactive problems for the patient. **Entered in Error** will display any problems marked as erroneous entries.

The entries will display in order by rank with the following information:

- **Problem Description:** The problem description selected from the Diagnosis List.
- **ICD-10:** The ICD-10 code associated with the problem description that was selected from the Diagnosis List.
- **Diagnosis Date:** Date of the problem diagnosis.
- **Status:** The status of the problem (acute, chronic, etc.).
- **Addressed date:** The date that the problem has been addressed.
- **Physician:** The name of the physician that is diagnosing or addressing the problem.
- **Onset Date:** The onset date is indicated in the problem detail by day, month, or year. This field will display according to the entry method used.
- **Medical Hx:** This will display as **Y** if the problem has been included in Medical History in the Health History application. It will be blank if it has not been added to Medical History.

The user may choose a radio button to view the patient's **Problem List** entries.

The Problem Display screen will always default to **Active** problems when it is first accessed.

Select Whiteboard List > Patient > Problem List > Active

The screenshot shows the TruBridge patient problem list for Michael Anders Windsor. The patient's information is displayed at the top, including DOB (11/22/1972), gender (Male), and weight (120.20 kg). The problem list is currently filtered to show 'Active' problems. Five active problems are listed:

Problem ID	Problem Name	Diagnosis Date	Onset Date	Status	Medical Hx	Addressed Date	Physician	ICD10
1	Angina pectoris	08/28/2019	June 2019	ACTIVE		06/07/2023	WILLIAMS KATHERINE	I209
2	Occipital neuralgia	07/25/2017	07/24/2017 08:00	Acute	Y	07/26/2017	WILLIAMS KATHERINE	M5481
3	Exercise-induced asthma	09/01/1984	1984	Chronic	Y	07/26/2017	WILLIAMS KATHERINE	J45990
4	Chest pain	06/06/2023	06/06/2023 00:00	ACTIVE		06/07/2023	WILLIAMS KATHERINE	R079
5	Examination for accident			ACTIVE		07/05/2023	0	Z043

Problem Display

The user may select **Inactive** to view all inactive and resolved problems.

## Select Whiteboard List > Patient > Problem List > Inactive

**WINDSOR, MICHAEL ANDERS**  
 Admitted: 8/28/2019  
 Visit #: 358952 @ 102-2  
 No Behavioral Alerts  
 DOB: 11/22/1972 (51)  
 Code Status: Assume Full Code  
 Weight: 120.20 kg (265 lbs 0.0 oz)  
 Phy Admit Reason: CHEST PAIN  
 Birth Sex: Male Not Specified  
 Advanced Directive: Yes  
 Height: 72.00 in.  
 CrCl: N/A  
 Attending Physician: WILLIAMS KATHERINE

**Problem Display**  
 Display:  Active  Inactive  All  Entered in Error

<b>Chest pain</b> Diagnosis Date: 10/15/2013 Onset Date:	Status: RESOLVED Medical Hx:	Addressed Date: 10/24/2013	ICD10: R079 Physician: WILLIAMS KATHERINE
<b>Migraine</b> Diagnosis Date: 10/18/2013 Onset Date:	Status: RESOLVED Medical Hx:	Addressed Date: 10/18/2013	ICD10: G43909 Physician: WILLIAMS KATHERINE
<b>Gastro esophageal reflux</b> Diagnosis Date: 10/22/2013 Onset Date:	Status: RESOLVED Medical Hx: N	Addressed Date: 10/22/2013	ICD10: K219 Physician: WILLIAMS KATHERINE
<b>Duodenal ulcer with bleeding</b> Diagnosis Date: 01/06/2017 Onset Date: January 2017	Status: RESOLVED Medical Hx: N	Addressed Date: 01/06/2017	ICD10: K264 Physician: WILLIAMS KATHERINE
<b>Chest pain</b> Diagnosis Date: Onset Date:	Status: RESOLVED Medical Hx: Y	Addressed Date:	ICD10: R079 Physician: WILLIAMS KATHERINE

**Problem Display**

The user may select **All** to view both inactive and active problems. Active problems will display at the top of the list.

Select Whiteboard List > Patient > Problem List > All

Problem ID	Diagnosis	Status	Addressed Date	Physician	ICD10
1	Angina pectoris Diagnosis Date: 08/28/2019 Onset Date: June 2019	ACTIVE	06/07/2023	WILLIAMS KATHERINE	I209
2	Occipital neuralgia Diagnosis Date: 07/25/2017 Onset Date: 07/24/2017 08:00	Acute	07/26/2017	WILLIAMS KATHERINE	M5481
3	Exercise-induced asthma Diagnosis Date: 09/01/1984 Onset Date: 1984	Chronic	07/26/2017	WILLIAMS KATHERINE	J45990
4	Chest pain Diagnosis Date: 06/06/2023 Onset Date: 06/06/2023 00:00	ACTIVE	06/07/2023	WILLIAMS KATHERINE	R079
5	Examination for accident Diagnosis Date: Onset Date:	ACTIVE	07/05/2023	0	Z043
	Chest pain Diagnosis Date: Onset Date:	RESOLVED		WILLIAMS KATHERINE	R079
	Duodenal ulcer with bleeding Diagnosis Date: 01/06/2017 Onset Date: January 2017	RESOLVED	01/06/2017	WILLIAMS KATHERINE	K264
	Gastro esophageal reflux Diagnosis Date: 10/22/2013 Onset Date:	RESOLVED	10/22/2013	WILLIAMS KATHERINE	K219

Problem Display

The user may select **Entered in Error** to view problems that have been marked erroneous. Problems marked as Entered in Error will not display under any other radio buttons.

Select Whiteboard List > Patient > Problem List > Entered in Error

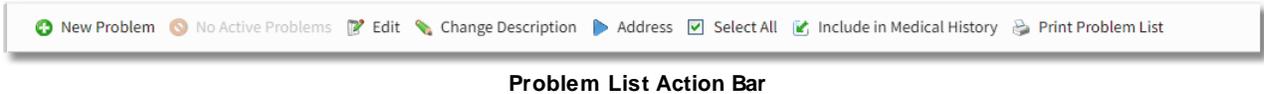
Problem ID	Diagnosis	Status	Addressed Date	Physician	ICD10
	Migraine Diagnosis Date: 10/01/2013 Onset Date:	Entered in Error	10/01/2013	WILLIAMS KATHERINE	G43909
	Shortness of breath Diagnosis Date: 09/16/2014 Onset Date:	Entered in Error	01/05/2017	WILLIAMS KATHERINE	R0602
	Chest pain Diagnosis Date: 05/12/2015 Onset Date:	Entered in Error	05/12/2015	WILLIAMS KATHERINE	R079

Problem Display

## 4.3 Problem List Action Buttons

The **Problem Display** screen has multiple options on the action bar:

Select **Whiteboard List > Patient > Problem List**

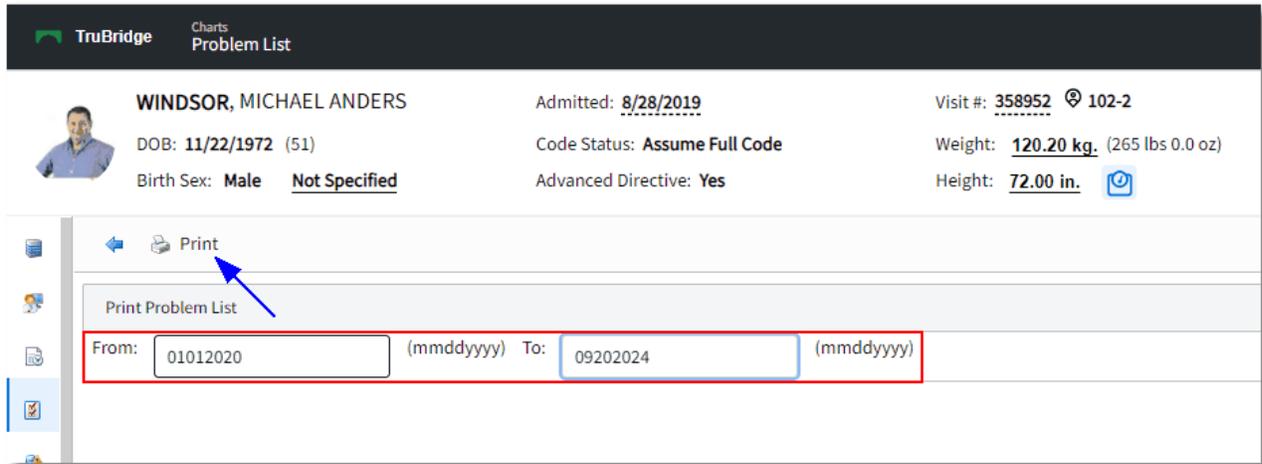


The Problem Display screen allows for multi-select functionality. More than one entry may be selected prior to selecting options on the action bar such as **Address**, **Deselect All**, and **Include in Medical History**.

- **New Problem** will launch to the **Problem Detail** screen and allow the user to document a new problem on the patient.
- **No Active Problem** should be selected in the instance that the patient has no active problems to document for the current visit. Selecting **No Active Problem**, serves as a recorded entry that the Physician Problem List for the patient's current visit has been addressed. This will count toward Meaningful Use.
- **Edit** will become enabled when a problem entry has been selected and will launch the **Problem Detail** screen for that particular entry. The screen may also be accessed by double-clicking upon the entry.
- **Change Description** will become enabled when a problem entry has been selected and will launch the **Diagnosis List- New Problem** screen so that another description and associated codes may be selected. Note that the original entry will remain in the History of the current entry.
- **Address** will become enabled when one or more problem entries have been selected. Once this option is selected, the problem entry will reflect the current date as the new addressed date.
- **Select All** will select all problem entries currently listed and the **Address** and **Include in Medical History** options will become enabled. These options may be selected to apply to ALL selected entries.
- **Include in Medical History** will become enabled when a problem entry(s) is selected or when **Select All** is selected. When this option is chosen, any selected entries will be appear under Medical History within the Health History application. Problems added directly to Medical History via the Health History application will appear under Inactive on the Problem List. The status may be changed to active, if desired.
- **Print Problem List** allows the user to define a time range to search for the patient's documented problems. Select **Print Problem List** and enter a start date and an end date for which the problems are to be printed. Select **OK**, then **right click** on the document in order to print.

The user can print the problem list entries by selecting **Print Problem List** by entering a date range and selecting **Print**. If **Print Problem List** is selected, a "Print" action will be written to the **Patient Audit Log Report**.

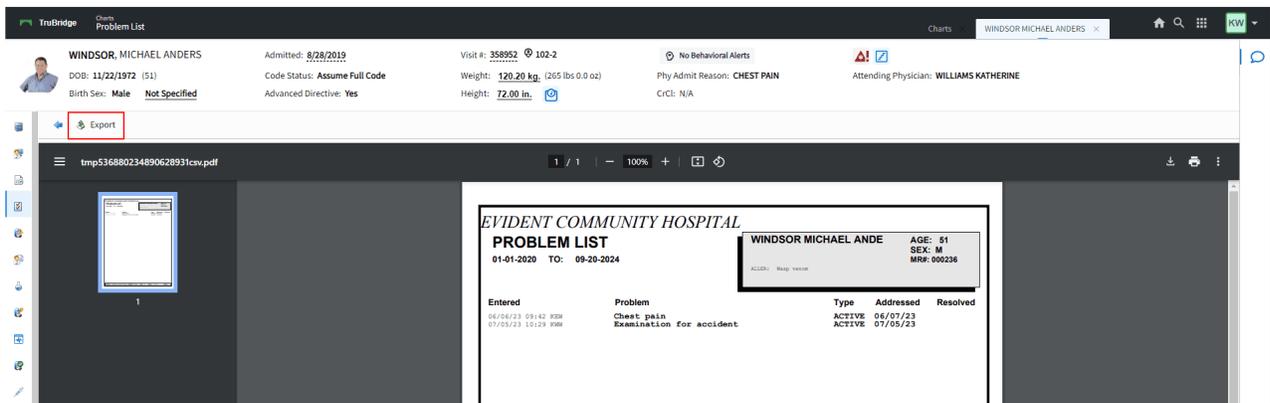
Select **Whiteboard List > Patient > Problem List > Print Problem List**



Print Problem List

To print a copy of the report, select **Export**. To return to the Problem Display screen, select the blue back arrow

Select **Whiteboard List > Patient > Problem List > Print Problem List**



Problem List Report

The Patient Audit Log will reflect the printing of the Problem List report as seen below. The column headers for the report are: Login, Timestamp, Visit Number, Patient ID (number), Action, Program (screen) name, and a Description of the data accessed in the entry written to the patlog.

**Select Web Client > Application Drawer > Reports > Patient Audit Log > Run > enter criteria > Run Report**

kew3676	09/20/2024 13:16:30	1	358952	520	Access	problist	Patient Problem Screen
kew3676	09/20/2024 13:16:33	1	358952	520	Access	PatientProblemPrintScreen	Problem List Print Screen
kew3676	09/20/2024 13:16:49	1	358952	-1	Access	pdfview	Patient Problems PDFView
kew3676	09/20/2024 13:16:58	1	358952	520	Access	PatientProblemPrintScreen	Problem List Print Screen
kew3676	09/20/2024 13:19:52	1	358952	-1	Access	pdfview	Patient Problems PDFView

**Patient Audit Log**

## Chapter 5 New Problem Entry

### 5.1 Overview

This section of the user guide discusses the process of documenting a new problem and the fields that display in the Problem Detail section in the Problem List application.

### 5.2 New Problem Search

Selecting **New Problem** from the **Problem Display** screen will open up a **Diagnosis List** area containing a search field and filters to search for the problem by the description, by the ICD-10 code, or by the Snomed Code. If the provider has added any problems to favorites by selecting **Add to Favorites**, the problems will appear in the search results window upon initially entering the screen.

Select **Whiteboard List > Patient > Problem List > New Problem**

The screenshot displays the TruBridge Problem List interface for patient WINDSOR, MICHAEL ANDERS. The patient's information includes DOB: 11/22/1972 (51), Admitted: 09/23/2024, Visit #: 358999, Weight: 129.27 kg, Height: 73.0 in., and Attending Physician: WILLIAMS KATHERINE. The interface shows a 'New Problem' button highlighted in red. Below this, the 'Problem Display' section shows a list of three active problems:

Problem Description	Diagnosis Date	Onset Date	Status	Medical Hx	Addressed Date	Physician	ICD-10
1 Angina pectoris	08/28/2019	June 2019	ACTIVE		09/23/2024	WILLIAMS KATHERINE	I209
2 Exercise-induced asthma	09/01/1984	1984	Chronic	Y	07/26/2017	WILLIAMS KATHERINE	J45990
3 Occipital neuralgia	07/25/2017	07/24/2017 08:00	Acute	Y	07/26/2017	WILLIAMS KATHERINE	MS483

Diagnosis List

In the **Filter** field, choose to search by **Description**, **ICD10 Code**, or **Snomed Code**; then begin typing in the search field.

The screenshot shows the TruBridge Chars Problem List interface for patient WINDSOR, MICHAEL ANDERS. The patient's information includes DOB: 11/22/1972 (51), Birth Sex: Male, Not Specified, Admitted: 9/23/2024, Code Status: Assume Full Code, Advanced Directive: Yes, Visit #: 358999 @ 303-5, Weight: 129.27 kg, (285 lbs 0.0 oz), Height: 73.00 in., No Behavioral Alerts, Phy Admit Reason: CHEST PAIN, and CrCl: N/A.

The interface shows a search for "chest pain" with the "Description" filter selected. The search results are as follows:

ICD10	SNOMED	Diagnosis Description
R079	29857009	CHEST PAIN
R079	29857009	CHEST PAIN
R0789	29857009	OTHER CHEST PAIN
R079	285389008	UPPER CHEST PAIN
R079	1264062004	BURNING CHEST PAIN
R079	434011000124101	CHRONIC CHEST PAIN
R079	102587001	ACUTE CHEST PAIN
R0789	102588006	CHEST WALL PAIN
Z87898	16089411000119...	HISTORY OF CHEST PAIN
R079	426396005	CARDIAC CHEST PAIN
R079	285385002	LEFT SIDED CHEST PAIN
R0789	285386001	RIGHT SIDED CHEST PAIN
R079	97001000119106	LOCALIZED CHEST PAIN
R079	161972006	CENTRAL CHEST PAIN
R079	10000006	RADIATING CHEST PAIN
R0789	161973001	ANTERIOR CHEST WALL PAIN

Diagnosis List

As the user types, a Smart Search will begin to populate results in the window. These results will show the **ICD10**, **SNOMED**, and **Diagnosis Description** for the problem. Either double-click the appropriate code or description to select it, or select the description and then select the **Continue** button to be carried forward to the **Problem Detail** screen.

## Diagnoses with Multiple Codes

If a diagnosis description has multiple combinations of ICD10 and/or Snomed codes there will be an asterisk (\*) in the ICD10 or SNOMED columns. Once the user has selected a description with more than one set of codes (groupings) they will be taken to the **Diagnosis List** screen.

Select **Whiteboard List > Patient > Problem List > New Problem > Select problem**

The screenshot shows the TruBridge Charts Problem List interface for patient WINDSOR, MICHAEL ANDERS. The patient's information includes DOB: 11/22/1972 (51), Birth Sex: Male, Not Specified, Admitted: 9/24/2024, Code Status: Assume Full Code, Advanced Directive: Yes, Visit #: 358999, 303-5, Weight: 0 kg, (0.0g = 0 lbs 0.0 oz), and Height: 0.00 in. The interface includes navigation options like Continue, Add to Favorites, and Other Description. The main section is titled 'Diagnosis List' and contains a 'New Problem' section with a filter set to 'Description' and a search box containing 'asthma'. Below this is a table of diagnosis entries.

ICD10	SNOMED	Diagnosis Description
J45909	195967001	ASTHMA
J45998	195967001	OTHER ASTHMA
*	195967001	ASTHMA, UNSPECIFIED
*	72301000119103	ASTHMA IN PREGNANCY
J45901	281239006	ACUTE ASTHMA
Z8709	161527007	HISTORY OF ASTHMA
I501	71892000	CARDIAC ASTHMA
J45909,Z579	57607007	OCCUPATIONAL ASTHMA
J45909,J301	233683003	POLLEN ASTHMA
J4550	370221004	SEVERE ASTHMA
J4540	370219009	MODERATE ASTHMA
J45909,Z7689	270442000	ASTHMA MONITORED

Diagnosis List

The secondary Diagnosis List screen includes the following:

- **Description:** Title of the selected description.
- **Label:** Select the grouping that best describes the diagnosis.
- A list of entries that include the code groups, codes, and descriptions.

Select the best option from the Diagnosis List screen to pull the correct code with the most accurate description.

Select **Whiteboard List > Patient > Problem List > New Problem > Select entry with multiple codes > Select correct Code/Description from Diagnosis List**

**TruBridge** Charts  
Problem List

**WINDSOR, MICHAEL ANDERS**  
 Admitted: 9/24/2024  
 Visit #: 358999 303-5  
 DOB: 11/22/1972 (51)  
 Code Status: Assume Full Code  
 Weight: 0 kg. (0.0g = 0 lbs 0.0 oz)  
 Birth Sex: Male Not Specified  
 Advanced Directive: Yes  
 Height: 0.00 in.

← Continue → Add to Favorites

**Diagnosis List**  
 Description: **Asthma, unspecified**  
 Select the grouping that best describes the diagnosis

ICD10CM:	J45.909	Unspecified asthma, uncomplicated
SNOMED:	195967001	Asthma
ICD10CM:	J45.998	Other asthma
SNOMED:	195967001	Asthma

Diagnosis List

The user may select the description and then select **Continue** or double-click the problem description to move to the problem detail screen, or select the **Back Arrow** to return to the **New Problem** screen without adding the problem entry.

### ***Adding and Removing Diagnosis List Favorites***

The user also has the option to create a favorites list of common problems by single-clicking a problem description from the search result list and then selecting the **Add to Favorites** button. Upon selecting **New Problem**, the search list will automatically populate any codes/descriptions that were added as favorites in the search window. If the **Diagnosis List** screen has more than one grouping from which to select, the specific grouping may also be selected and added to favorites.

Select **Whiteboard List > Patient > Problem List > New Problem > Search > Single-click Description > Add to Favorites**

**TruBridge** Charts  
Problem List

**WINDSOR, MICHAEL ANDERS** Admitted: 9/24/2024 Visit #: 358999 303-5  
DOB: 11/22/1972 (51) Code Status: **Assume Full Code** Weight: 0 kg. (0.0g = 0 lbs 0.0 oz)  
Birth Sex: **Male** Not Specified Advanced Directive: **Yes** Height: 0.00 in.

Continue Add to Favorites Other Description

Diagnosis List

**New Problem**

Filter:  Description  ICD10 Code  Snomed Code Search:

ICD10	SNOMED	Diagnosis Description
I469	410429000	CARDIAC ARREST
I97121	1149361009	CARDIAC ARREST DUE TO PROCEDURE
I469	5561000124105	CARDIAC ARREST, CAUSE UNSPECIFIED
Z8674	429007001	HISTORY OF CARDIAC ARREST
*	213213007	CARDIAC ARREST AS A COMPLICATION OF CARE
I97711	1149362002	CARDIAC ARREST DURING PROCEDURE
O368990	1264229001	FETAL CARDIAC ARREST
P2981	180906006	CARDIAC ARREST OF NEWBORN
*	422970001	CARDIAC ARREST DUE TO TRAUMA
I97711	716050002	CARDIAC ARREST DURING SURGERY
*	424571008	CARDIAC ARREST DUE TO DROWNING
*	34614007	MISCARRIAGE WITH CARDIAC ARREST
O0386	10760181000119...	CARDIAC ARREST DUE TO MISCARRIAGE
O0386	48739004	CARDIAC ARREST FOLLOWING MISCARRIAGE
*	156073000,3461...	COMPLETE MISCARRIAGE WITH CARDIAC ARREST
R570,I469	840333006	COLLAPSE DUE TO CARDIAC ARREST

Diagnosis List

After selecting a description, select Add to Favorites. The next time the user selects **New Problem**, the list of Favorites will display and all saved entries will appear.

Select Whiteboard List > Patient > Problem List > New Problem > Select an entry from the Favorites List

TruBridge Charts Problem List

**WINDSOR, MICHAEL ANDERS** Admitted: 9/24/2024 Visit #: 358999 303-5  
 DOB: 11/22/1972 (51) Code Status: **Assume Full Code** Weight: 0 kg. (0.0g = 0 lbs 0.0 oz)  
 Birth Sex: **Male** Not Specified Advanced Directive: **Yes** Height: 0.00 in.

Continue Add to Favorites Other Description

Diagnosis List

**New Problem**

Filter:  Description  ICD10 Code  Snomed Code Search:

ICD10	SNOMED	Diagnosis Description
T782	39579001	ANAPHYLACTIC REACTION
I469	410429000	CARDIAC ARREST
R079	29857009	CHEST PAIN
J189, T17808D	65141002	FOREIGN BODY PNEUMONIA
K529	25374005	GASTROENTERITIS
G43909	37796009	MIGRAINE
J189	233604007	PNEUMONIA
R0600	267036007	SOB - SHORTNESS OF BREATH

Diagnosis List Favorites

Items may also be removed from Favorites by selecting New Problem and when the Favorites list defaults, the user may select an entry from the list, at which point the **Remove from Favorites** option will be available. Select Remove from Favorites to take the entry out of the Diagnosis List Favorites.

Select Whiteboard List > Patient > Problem List > New Problem > Select an entry from the Favorites List > Remove from Favorites

**TruBridge** Charts Problem List

**WINDSOR, MICHAEL ANDERS** Admitted: 9/24/2024 Visit #: 358999 303-5  
DOB: 11/22/1972 (51) Code Status: Assume Full Code Weight: 0 kg. (0.0g = 0 lbs 0.0 oz)  
Birth Sex: Male Not Specified Advanced Directive: Yes Height: 0.00 in.

Continue Other Description **Remove from Favorites**

Diagnosis List

**New Problem**

Filter:  Description  ICD10 Code  Snomed Code Search:

ICD10	SNOMED	Diagnosis Description
T782	39579001	ANAPHYLACTIC REACTION
I469	410429000	CARDIAC ARREST
R079	29857009	CHEST PAIN
J189, T17808D	65141002	FOREIGN BODY PNEUMONIA
K529	25374005	GASTROENTERITIS
G43909	37796009	MIGRAINE
J189	233604007	PNEUMONIA
R0600	267036007	SOB - SHORTNESS OF BREATH

Diagnosis Favorites List

## 5.3 Problem Detail Entry

Once the user has selected a new problem description and continued, the next screen is the **Problem Detail** screen. This screen will allow the entry of all information as it applies to the Diagnosis.

The first screen to populate after selecting a diagnosis code or description is the Problem Detail screen.

Select **Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Problem Detail**

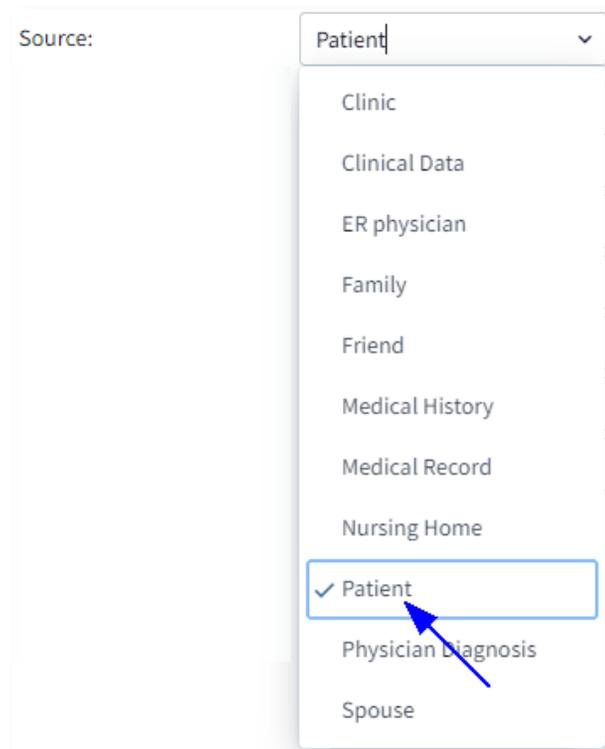
The screenshot shows the TruBridge interface for entering problem details. At the top, the patient's name is WINDSOR, MICHAEL ANDERS, with a photo. Key information includes: Admitted: 9/23/2024, Visit #: 358999 (303-5), DOB: 11/22/1972 (51), Code Status: Assume Full Code, Weight: 129.27 kg (285 lbs 0.0 oz), Birth Sex: Male, Not Specified, Advanced Directive: Yes, and Height: 73.00 in. Below this is a navigation bar with 'Update', 'More Information', and 'History' options. The main section is titled 'Problem Detail' and contains the following fields:

- Description: Central chest pain
- ICD-9 code:
- ICD-10 code: R079
- SNOMED code: 161972006
- Physician: WILLIAMS KATHERINE(800000)
- Source: Patient
- Status: Acute
- Comments: High pulse, on oxygen
- Onset Comment: this morning
- Onset Date: Day, 9/23/2024, 08:00
- Diagnosis Date: Day, [calendar icon]
- Addressed Date: Day, [calendar icon]
- Resolved Date: Day, [calendar icon]
- Rank: 1
- Include in Medical History:

Problem Detail

- The **Description** field will reflect the diagnosis description as it was selected from the **Problem Entry** screen. The magnifying glass icon allows the user to search for and edit the diagnosis code for previously documented problems if the existing code was selected in error.
- The **ICD-10** and **SNOMED** codes associated with the problem description will display on the Problem Detail screen.
- The **Physician** field is a drop-down list of physicians that are associated to that visit. For example, Primary, Attending, Secondary, Hospitalist will display. The user will also have the ability to search for an additional physician using the lookup icon. The field will default to the provider that is adding the problem or who added the problem previously. If a hospital employee is adding the problem detail, the field will appear blank and a provider may be selected from the dropdown. The top-listed providers will reflect from the **Stay** tab on the **Census** in order of Attending, Secondary and Primary care. Additional physicians may be selected by choosing the magnifying glass icon.
- The **Source** field specifies from where the patient problem information is originating. The **Source** field is a drop-down list that is site specific.

Select **Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Problem Detail > Source**



Source: Patient

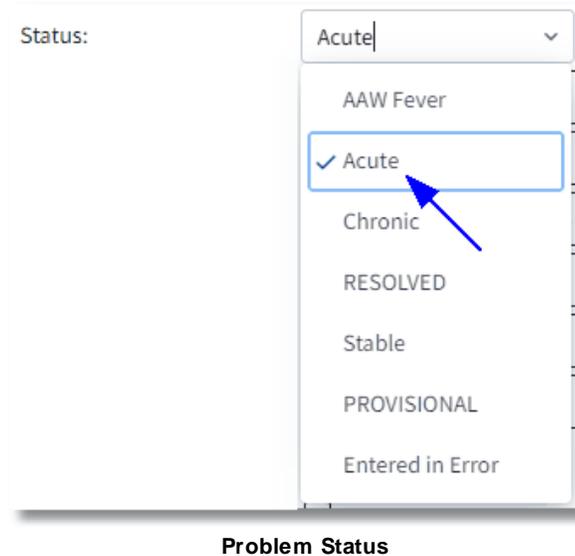
- Clinic
- Clinical Data
- ER physician
- Family
- Friend
- Medical History
- Medical Record
- Nursing Home
- ✓ Patient
- Physician Diagnosis
- Spouse

Problem Detail

- The **Status** field is used to indicate the status of the problem. Common status entries are: **Acute**, **Chronic**, **Resolved** and **Entered in Error**. All status entries are site-defined with the exception

of **Resolved** and **Entered in Error** which are hard-coded. If **Resolved** is selected, the **Rank** field changes to 999 and the **Resolved Date** field will populate the current date. This will also move the problem to the **Inactive** and **All** list. If an erroneous entry was created, it cannot be deleted as it is a part of the record, but the status may be changed to **Entered in Error**. This will move the entry to the **Entered in Error** list only.

Select **Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Problem Detail > Status**



- The **Comments** field is an optional free-text field that may be used to record information about the problem such as brief notes or details. There is an 80 character limit.
- The **Onset Comment** field is a brief description of when the patient began experiencing symptoms of the problem.
- The **Onset Date** field may indicate a general description of when the onset occurred. The first drop-down contains the options for Day, Month, or Year.
  - Day - If **Day** is selected, the date-picker field may be selected to indicate the specific day the problem began. Once a date has been selected, a free-text box will appear so that a time may be entered.
  - Month - If **Month** is selected, a second drop-down will appear to the right that contains a list of all months of the year to indicate the specific month the problem began. A free-text box to the right must be used to indicate the appropriate year (this is a required field).
  - Year - If **Year** is selected, a textbox will appear to the right of the drop-down to indicate the specific year the problem began.

Select Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Problem Detail > Onset Date

Comments: High pulse, on oxygen

Onset Comment: this morning

Onset Date: Day 9/23/2024 08:00

- Day
- Month
- Year

Problem Detail

Select Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Problem Detail > Diagnosis Date

WINDSOR, MICHAEL ANDERS

DOB: 11/22/1972 (52)

Birth Sex: Male Not Specified

Admitted: 9/24/2024

Visit #: 358999 303-5

Weight: 0 kg (0.0g = 0 lbs 0.0 oz)

Height: 0.00 in.

No Behavioral Alerts

Phy Admit Reason: RADIATING CHEST PAIN

CrCl: N/A

Problem Detail

Description: Central chest

ICD-9 code:

ICD-10 code: R079

SNOMED code: 161972006

Physician: WILLIAMS KAT

Source: Patient

Status: Acute

Comments: High Pulse, on

Onset Comment: this morning

Onset Date: Day Today

Diagnosis Date: Day

Addressed Date: Day

Resolved Date: Day

Rank: 1

Include in Medical History:

Problem Detail

- The **Diagnosis Date** field should indicate the date the patient was initially diagnosed with the problem. The date-picker icon will open a calendar, when selected. The date may be searched for and selected from the calendar or it may be entered manually with the format mmddyyyy. If the diagnosis date is the current date, entering a period in the field will populate the current date.
- The **Addressed Date** field should indicate the date the provider addressed or is addressing (current date) the problem. The date-picker icon will open a calendar, when selected. The date may be searched for and selected from the calendar or it may be entered manually with the format mmddyyyy. If the addressed date is the current date, entering a period in the field will populate the current date.
- The **Resolved Date** field should indicate the date the patient's problem has been resolved. This field is typically not addressed during new problem entry because indicating a resolved date changes the problem **Status** field to Resolved and changes the **Rank** field to 999. Entering a date in this field will move the problem to the Inactive list. The date-picker icon will open a calendar, when selected. The date may be searched for and selected from the calendar or it may be entered manually with the format mmddyyyy. If the resolved date is the current date, entering a period in the field will populate the current date.

Select **Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Problem Detail > Rank**

**TruBridge** Charts  
Problem List

**WINDSOR, MICHAEL ANDERS**  
 Admitted: 9/24/2024  
 Visit #: 358999 303-5  
 No Behavioral Alerts  
 DOB: 11/22/1972 (52)  
 Code Status: Assume Full Code  
 Weight: 0 kg. (0.0g = 0 lbs 0.0 oz)  
 Phy Admit Reason: RADIATING CHEST PAIN  
 Birth Sex: Male Not Specified  
 Advanced Directive: Yes  
 Height: 0.00 in.  
 CrCl: N/A

Update More Information History

**Problem Detail**

Description: Central chest pain

ICD-9 code:  
 ICD-10 code: R079  
 SNOMED code: 161972006

Physician: WILLIAMS KATHERINE(800000)

Source: Patient

Status: Acute

Comments: High Pulse, on oxygen

Onset Comment: this morning

Onset Date: Day 9/23/2024 08:00

Diagnosis Date: Day 9/23/2024

Addressed Date: Day 9/24/2024

Resolved Date: Day

Rank: 1

Include in Medical History:

Problem Detail

- The **Rank** field allows the user to define the ranking of the problem in the instance of the existence of multiple documented problems in the Problem List. If the patient has more than one problem entry, this field will indicate what order the Problems will display on the active problems screen. The default rank will always fall in the order of what order the problem was added. The user may change the rank after the problem is documented if the severity of another problem ranks higher.
- The **Include in Medical History** check box will default as unchecked, but when selected, will flag the entry as a "Medical History" item in the Health History application. Unchecking the box would remove the problem entry from Medical History.
  - In turn, if the problem entry is added via the Medical History option in Health History, the status will default to INACTIVE, but will allow the drop-down to be changed so that the entry may be changed to "Active"

**NOTE:** *If a diagnosis code entered on the Problem List matches a code in a trigger code table, a Case Report will be generated and sent to Public Health Agencies.*

## 5.4 Saving a Problem and Addressing Previous Problems

Once all of the **Problem Detail** screen fields have been addressed, the user has the option to either **Update** or cancel with the blue back arrow without saving any entered information. After the selection is made, the user will be directed back to the Problem Display screen where the new problem entry is present.

The user selects **Update** when all problem detail has been completed.

Select **Whiteboard List** > **Patient** > **Problem List** > **New Problem** > **Search** > **Select Problem** > **Continue** > **Update**

The screenshot displays the TruBridge Charts Problem List interface for patient WINDSOR, MICHAEL ANDERS. The patient's information includes DOB: 11/22/1972 (52), Birth Sex: Male, Not Specified, Admitted: 9/24/2024, Code Status: Assume Full Code, Advanced Directive: Yes, Visit #: 358999, 303-5, Weight: 0 kg, Height: 0.00 in., and Phy Admit Reason: RADIATING CHEST PAIN. The interface shows a navigation bar with 'Update', 'More Information', and 'History' options. The 'Update' button is highlighted with a red box. Below the navigation bar is the 'Problem Detail' section, which includes fields for Description (Central chest pain), ICD-9 code, ICD-10 code (R079), SNOMED code (161972006), Physician (WILLIAMS KATHERINE(800000)), Source (Patient), Status (Acute), Comments (High Pulse, on oxygen), Onset Comment (this morning), Onset Date (9/23/2024, 08:00), Diagnosis Date (9/23/2024), Addressed Date (9/24/2024), Resolved Date, Rank (1), and an option to Include in Medical History (unchecked).

Problem Detail

The **Update** option will return the user to the **Problem Display** screen where the new problem entry will display.

The **More Information** option from the action bar will allow the user to view the MicroMedex information. Selecting the **More Information** button launches a web browser tab/window, where education resources will be made available via the HL7 Context-Aware Knowledge Retrieval standard via Micromedex (URL payload option) using the problem code (ICD9, SNOMED, or ICD10).

**NOTE:** Not all problem descriptions will generate results.

Select Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Update > Problem Display

**Problem Display**

Display:  Active  Inactive  All  Entered in Error

Rank	Description	Status	Addressed Date	Physician	ICD10 Code
1	Central chest pain Diagnosis Date: 09/23/2024 Onset Date: 09/23/2024 08:00	Acute Medical Hx:	09/24/2024	WILLIAMS KATHERINE	R079
2	Angina pectoris Diagnosis Date: 08/28/2019 Onset Date: June 2019	ACTIVE Medical Hx:	09/24/2024	WILLIAMS KATHERINE	I209
3	Occipital neuralgia Diagnosis Date: 07/25/2017 Onset Date: 07/24/2017 08:00	Acute Medical Hx: Y	07/26/2017	WILLIAMS KATHERINE	M5481
4	Exercise-induced asthma Diagnosis Date: 09/01/1984 Onset Date: 1984	Chronic Medical Hx: Y	07/26/2017	WILLIAMS KATHERINE	J45990

Problem Display

The **Problem Display** screen will display (from left to right) the **Rank, Description, ICD10 Code, Diagnosis Date, Status, Addressed Date, Physician** who has addressed the problem, **Onset Date, and Medical History**.

The Problem Display screen contains a shortcut to update the Addressed Date of a problem. Selecting the problem entry and then selecting **Address** from the action bar will change the date to the current date. This will indicate that the provider has addressed that the problem entry is still valid as well as create a history entry on the problem detail screen.

Select Whiteboard List > Patient > Problem List > New Problem > Search > Select Problem > Continue > Update > Problem Display > Addressed Date

**Problem Display**

Display:  Active  Inactive  All  Entered in Error

Rank	Description	Status	Addressed Date	Physician	ICD10 Code
1	Central chest pain Diagnosis Date: 09/23/2024 Onset Date: 09/23/2024 08:00	Acute Medical Hx:	09/24/2024	WILLIAMS KATHERINE	R079
2	Angina pectoris Diagnosis Date: 08/28/2019 Onset Date: June 2019	ACTIVE Medical Hx:	09/24/2024	WILLIAMS KATHERINE	I209
3	Occipital neuralgia Diagnosis Date: 07/25/2017 Onset Date: 07/24/2017 08:00	Acute Medical Hx: Y	07/26/2017	WILLIAMS KATHERINE	M5481
4	Exercise-induced asthma Diagnosis Date: 09/01/1984 Onset Date: 1984	Chronic Medical Hx: Y	02/06/2025	WILLIAMS KATHERINE	J45990

Addressed Date

## 5.5 Associating Ancillary Test with Problem List Entry

The Order Entry Maintenance screen includes an option to associate an ancillary order (that has not been completed) with an existing Physician Problem List entry. This option was added to meet the Meaningful Use objective for the electronic lab reportable transmission to ambulatory providers and incorporate laboratory tests and values/results objectives.

Select **Hospital Base Menu > Enter patient account number > All Orders > Laboratory > Test description > Maintenance**

Order Number: 69682 Description: RAPID STREP (2000100)

Ch Stat:  Ch Stat

Physician: WILLIAMS K

Report Distribution:

Schedule Date/Time:  Today ROUT:

Isolation:  N

Batch Code:

Type Worksheet:  RS

Number of Procedures:  001

Chg Qty:  1

Amount:

Physician:

Amount:

Status: Charged

Ordered	KQWW	020625	1255
Collected	KQWW	020625	1255
Received	KQWW	020625	1309
Completed			
Result Log			
Sent Ref Lab			
Cancelled			
Review			
Signed			

Associated Items:

Order Entry Questions:

Order Entry Maintenance

From the OE Maintenance screen, select **Assoc Problem** to access the Physician Problem List and open the Problem Display screen. The ancillary test order # and description will display. To associate a problem with the test, double-click the problem description. Double-click the problem description again to remove an association.

Select Ancillary test > Maintenance > Assoc Problem > Problem Description

TruBridge LX Help CPSI System WILSON KATHRYN E. - TRUBRIDGE COMMUNITY HOSPITAL, SIGNED ON EMP: KWW DEPT: 025

SYSTEM MENU Laboratory - Order Entry Maintenance System Menu

MARSHALL JADEN MR#: 001003 ACCOUNT#: 359871 DOB: 02/28/2023 Birth Sex: Male Admin Gender: UFI Current Weight: 12.25 kg (27 lbs.)  
AGE: 1Y CrCl: N/A Height: 29.00 inches BMI: 22.57 kg/m<sup>2</sup> BSA: 0.50 m<sup>2</sup> Admit Weight: 12.25 kg (27 lbs.)

RM: 010-2 Diagnosis: WHEEZING CCM: N/A Allergies: No Known Drug Allergies

PROBLEM DISPLAY

(Click a problem description to add/remove)  
Associate problems to: Order #2809682 RAPID STREP  
Associated Problems: Fever: 02/06/2025, Red throat: 02/06/2025

Display:  Active  Inactive  All  Entered in Error

1 Red throat	Status: Acute	Addressed Date:	ICD10: J029
Diagnosis Date:	Medical Hx:	Physician: WILLIAMS KATHERINE	
Onset Date: 02/05/2025 00:00			
2 Fever	Status:	Addressed Date:	ICD10: R509
Diagnosis Date:	Medical Hx:	Physician: 0	
Onset Date:			

**Problem Display**

Once the problem description has been selected, the problem description and date of association will appear as **Associated Problems**.

To add a new problem, select **New Problem**. The Diagnosis List screen will appear, where a new description may be searched for and selected by double-clicking on the description.

Select Ancillary test > Maintenance > Assoc Problem > New Problem

Thrive UX Help CPSI System

SYSTEM MENU  
Laboratory - Order Entry Maintenance

MARSHALL JADEN MR#: 001003 ACCOUNT#: 359871 DOB: 02/28/2023 Birth Sex: Male Admin Gender: UN Current Weight: 12.25 kg (27 lbs )  
AGE: 1Y CrCl: N/A Height: 29.00 inches BMI: 22.57 kg/m2 BSA: 0.50 m2 Admit Weight: 12.25 kg (27 lbs )

RM: 010-2 Diagnosis: WHEEZING CCM: N/A Allergies: No Known Drug Allergies

Continue Add to Favorites Other Description

**DIAGNOSIS LIST**

**New Problem**

Filter:  Description  ICD10 Code  Snomed Code Search: wheez

ICD10	SNOMED	Diagnosis Description
R062	56018004	WHEEZING
R062	272040008	WHEEZING SYMPTOM
R062	9763007	EXPIRATORY WHEEZE
R062	31572008	INSPIRATORY WHEEZING
R061.R062	68095009	WHEEZING STRIDOR
R0989	24612001	WHEEZE - RHONCHI
R062	18197001	ASTHMATOID WHEEZE
R062	170612008	INCREASING EXERCISE WHEEZE
F6812	233690008	EMOTIONAL LARYNGEAL WHEEZING
R062.J40	785728005	BRONCHITIS CO-OCCURRENT WITH WHEEZE
R062.R059	161947006	NOCTURNAL COUGH AND WHEEZING
R062.J209	785745000	ACUTE BRONCHITIS CONCURRENT WITH WHEEZE
R062.J40	785744001	BRONCHITIS CONCURRENT WITH ACUTE WHEEZE
R062	301703002	EXPIRATORY POLYPHONIC WHEEZE (FINDING)
R062.J40	785737005	BRONCHITIS CO-OCCURRENT WITH CHRONIC WHEEZE
R062.J42	785736001	CHRONIC BRONCHITIS CO-OCCURRENT WITH WHEEZE
J449	195949008	CHRONIC WHEEZY BRONCHITIS

## New Problem Description

Once the description is selected, the Problem Display screen will appear. No problem detail will need to be indicated. The new problem may be selected, and the description will pull to the line titled "Associated Problems."

### Select Ancillary test > Maintenance > Assoc Problem > New Problem

Thrive LX | Help | CPSI System | WILSON KATHY E. - TRUBRIDGE COMMUNITY HOSPITAL, SIGNED ON EMP: KHW DEPT: 028

SYSTEM MENU  
Laboratory - Order Entry Maintenance

MARSHALL JADEN MR#: 001003 ACCOUNT#: 359871 DOB: 02/28/2023 Birth Sex: Male Admin Gender: UN Current Weight: 12.25 kg (27 lbs)  
AGE: 1Y CrCl: N/A Height: 29.00 inches BMI: 22.57 kg/m2 BSA: 0.50 m2 Admit Weight: 12.25 kg (27 lbs)

RM: 010-2 Diagnosis: WHEEZING CCM: N/A Allergies: No Known Drug Allergies

New Problem Edit Change Description Address Select All Include in Medical History

PROBLEM DISPLAY  
(Click a problem description to add/remove)  
Associate problems to: Order #286962 RAPID STREP  
Associated Problems: Fever:02/06/2025; Red throat:02/06/2025; **Wheezing:02/06/2025;**  
Display:  Active  Inactive  All  Entered in Error

1 Red throat	Diagnosis Date: Onset Date: 02/05/2025 00:00	Status: Acute Medical Hx:	Addressed Date:	ICD10: J029 Physician: WILLIAMS KATHERINE
2 Fever	Diagnosis Date: Onset Date:	Status: Medical Hx:	Addressed Date:	ICD10: R509 Physician: 0
3 Wheezing	Diagnosis Date: Onset Date:	Status: Acute Medical Hx:	Addressed Date:	ICD10: R062 Physician: WILLIAMS KATHERINE

#### Problem Association

Once the order has reached an Unverified/Resulted/Complete status, the user will no longer be able to add/remove an associated problem. The user will still be able to select the **Assoc Problem** button to view associated orders, but the only action that may be taken is to **Include in Medical History**.

The new problem entry will appear on the Problem Display screen and must be selected to associate to the ancillary order.

To remove an association, double-click the Problem entry and it will no longer appear on the Associated Problems line.

Select Ancillary test > Maintenance > Assoc Problem > New Problem > Exit Problem List

The screenshot displays the CPSI System interface for patient MARSHALL JADEN. The patient's information includes ID 359871, Age 1, Sex M, Height 29.00 in, and Weight 12.25 kg. The order is for 'RAPID STREP (2800180)' with Order Number 69682. The 'Assoc Problem' button is highlighted in purple, indicating that a problem has been associated with the test item. The interface also shows a table for 'Associated Items' and 'Order Entry Questions'.

Ordered	KWW	020625	1255
Collected	KWW	020625	1255
Received			
Completed			
Result Log			
Sent Ref Lab			
Cancelled			
Review			
Signed			

### Associated Problem

Once the problem has been associated, exit the **Physician Problem List**. The **Assoc Problem** button will appear purple to indicate that a problem has been associated with the test item.

## Chapter 6 Editing Problem Entries

### 6.1 Overview

This section will discuss the editing options for existing problems.

Once a problem has been saved from the Problem Detail screen, it will display on the active Problem Display screen. The user may select the problem from this screen and will have the ability to edit.

### 6.2 Editing Active Problems

The user may edit a problem from the **Problem Display** screen by selecting the problem description. By selecting the description, it will open the Problem Detail screen to make changes to the entry. To edit the Description, select the entry and then select **Change Description** from the action bar. The **Diagnosis List** screen displays where the user may search for an alternate description or code if the original entry was erroneous. Only active problems may be edited.

Single-click on the description that should be changed and select **Change Description**.

Select **Whiteboard List > Patient > Problem List > Select active problem > Problem Detail**

The screenshot displays the TruBridge interface for a patient named WINDSOR, MICHAEL ANDERS. The patient's information includes DOB: 11/22/1972, Birth Sex: Male, and Not Specified. The patient was admitted on 9/24/2024. The screen shows a list of four medical problems:

Problem ID	Description	Status	Addressed Date	Physician	ICD-10
1	Central chest pain	Acute	09/24/2024	WILLIAMS KATHERINE	R079
2	Angina pectoris	ACTIVE	09/24/2024	WILLIAMS KATHERINE	I209
3	Occipital neuralgia	Acute	07/26/2017	WILLIAMS KATHERINE	M5481
4	Exercise-induced asthma	Chronic	02/06/2025	WILLIAMS KATHERINE	J45990

Problem Display

Once the description is selected, the **Problem Detail** screen will open. The new description and associated ICD-10 and SNOMED codes will display.

## Select Whiteboard List > Patient > Problem List > Select active problem > Change Description

TruBridge Charts Problem List

WINDSOR, MICHAEL ANDERS Admitted: 9/24/2024 Visit #: 358999 303-5 No Behavioral Alerts  
 DOB: 11/22/1972 (52) Code Status: Assume Full Code Weight: 0 kg. (0.0g = 0 lbs 0.0 oz) Phy Admit Reason: RADIATING CHEST PAIN  
 Birth Sex: Male Not Specified Advanced Directive: Yes Height: 0.00 in. CrCl: N/A Attending Physician: WILLIAMS KATHERINE

Continue Add to Favorites Other Description

Diagnosis List

Central chest pain

Filter: Description ICD10 Code Snomed Code Search: central radiating chest pain

ICD10	SNOMED	Diagnosis Description
R079	161972006	CENTRAL CHEST PAIN
R0789	279019008	CENTRAL CRUSHING CHEST PAIN
R079	100000006	RADIATING CHEST PAIN
R0789	427365005	PAIN RADIATING TO CENTER OF CHEST
R0789	427293006	PAIN RADIATING TO LEFT SIDE OF CHEST
R0789	427252003	PAIN RADIATING TO RIGHT SIDE OF CHEST
Q248	16567006	HEART IN CENTRAL CHEST
Z923	77941000119104	HISTORY OF RADIATION THERAPY TO CHEST
E890	1179384008	RADIATION-INDUCED ACQUIRED CENTRAL HYPOTHYROIDISM
G9389	13601000119109	RADIATION NECROSIS OF CNS (CENTRAL NERVOUS SYSTEM)
G890	49986002	CENTRAL PAIN
R079	29857009	CHEST PAIN
RS2	9972008	RADIATING PAIN
G890	426566004	CENTRAL PAIN SYNDROME
R1033	162046002	CENTRAL ABDOMINAL PAIN
I69398,G890	277286006	CENTRAL POST-STROKE PAIN

## Select Whiteboard List > Patient > Problem List > Select active problem > Problem Detail

TruBridge Charts Problem List

WINDSOR, MICHAEL ANDERS Admitted: 9/24/2024 Visit #: 358999 303-5 No Behavioral Alerts  
 DOB: 11/22/1972 (52) Code Status: Assume Full Code Weight: 0 kg. (0.0g = 0 lbs 0.0 oz) Phy Admit Reason: RADIATING CHEST PAIN  
 Birth Sex: Male Not Specified Advanced Directive: Yes Height: 0.00 in. CrCl: N/A

Update More Information History

Problem Detail

Description: Pain radiating to center of chest

ICD-9 code: R0789

ICD-10 code: R0789

SNOMED code: 427365005

Physician: WILLIAMS KATHERINE(800000)

Source: Patient

Status: Acute

Comments: High Pulse, on oxygen

Onset Comment: this morning

Onset Date: Day 9/23/2024 08:00

Diagnosis Date: Day 9/23/2024

Addressed Date: Day 9/24/2024

Resolved Date: Day

Rank: 1

Include in Medical History:

### Problem Detail

The **More Information** option on the action bar is available and will provide a look at the Clinical Knowledge Screen. The data looks at the age, gender, and language codes to narrow down documents that are relevant to that patient.

The **Problem Detail** screen will reflect all of the information previously documented on the problem. Select **History** from the action bar to review any previous changes to the problem entry with a time stamp indicating the date and time of the change and the initials of the user that created the entry.

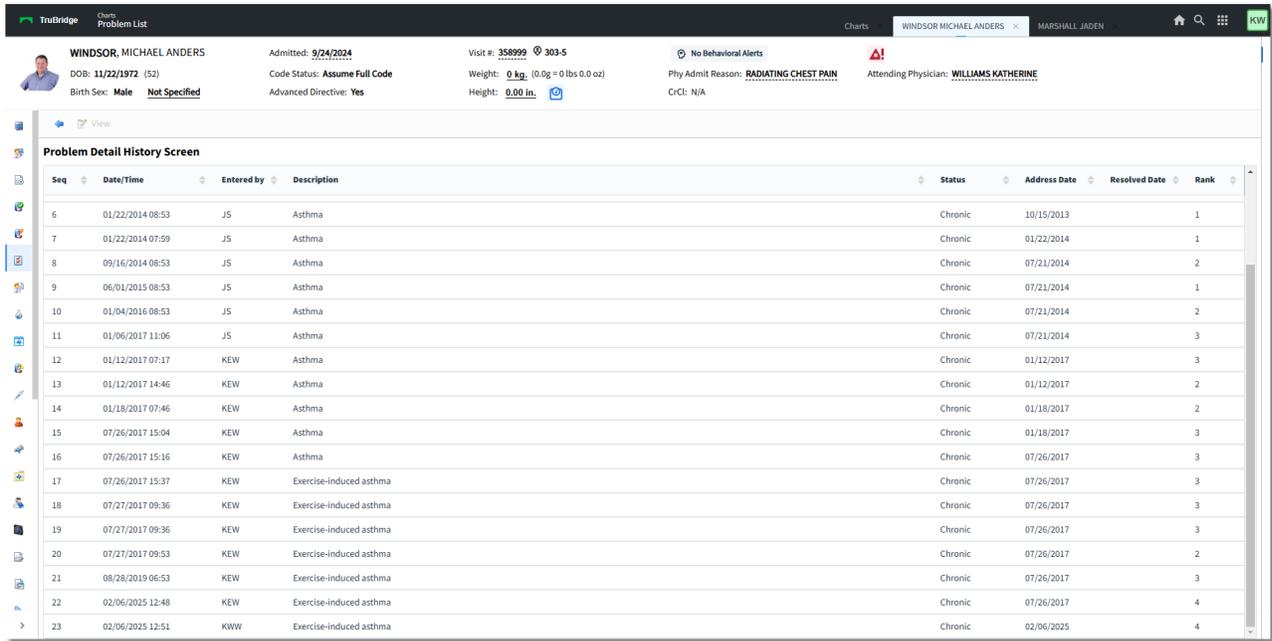
Selecting the  will bring the user to the **Diagnosis List** screen where a new problem description may be selected. This should be used in the instance of changing the problem description based on a previous incorrect entry.

**History**

The **History** option the action bar of the **Problem Detail** screen will allow the user to view all previous changes made to the problem detail. When selected, the Problem Detail History Screen will open and display each entry for when the problem entry was changed in a chronological sequence. Any column headers may be selected to regroup the entries by Sequence, Date/Time, Entered by (employee initials), Description, Status, Address Date, Resolved Date, Rank.

Double-click the desired row to display the Problem Detail screen. All fields on the Problem Detail screen will appear grayed-out.

Select **Whiteboard List > Patient > Problem List > select Problem Entry > History**



The screenshot displays the 'Problem Detail History Screen' for patient WINDSOR, MICHAEL ANDERS. The table lists 18 entries (Seq 6-23) for 'Asthma' and 'Exercise-induced asthma'. Each row includes columns for Seq, Date/Time, Entered by, Description, Status, Address Date, Resolved Date, and Rank. The entries show a progression from general asthma to exercise-induced asthma over time.

Seq	Date/Time	Entered by	Description	Status	Address Date	Resolved Date	Rank
6	01/22/2014 08:53	JS	Asthma	Chronic	10/15/2013		1
7	01/22/2014 07:59	JS	Asthma	Chronic	01/22/2014		1
8	09/16/2014 08:53	JS	Asthma	Chronic	07/21/2014		2
9	06/01/2015 08:53	JS	Asthma	Chronic	07/21/2014		1
10	01/04/2016 08:53	JS	Asthma	Chronic	07/21/2014		2
11	01/06/2017 11:06	JS	Asthma	Chronic	07/21/2014		3
12	01/12/2017 07:17	KEW	Asthma	Chronic	01/12/2017		3
13	01/12/2017 14:46	KEW	Asthma	Chronic	01/12/2017		2
14	01/18/2017 07:46	KEW	Asthma	Chronic	01/18/2017		2
15	07/26/2017 15:04	KEW	Asthma	Chronic	01/18/2017		3
16	07/26/2017 15:16	KEW	Asthma	Chronic	07/26/2017		3
17	07/26/2017 15:37	KEW	Exercise-induced asthma	Chronic	07/26/2017		3
18	07/27/2017 09:36	KEW	Exercise-induced asthma	Chronic	07/26/2017		3
19	07/27/2017 09:36	KEW	Exercise-induced asthma	Chronic	07/26/2017		3
20	07/27/2017 09:53	KEW	Exercise-induced asthma	Chronic	07/26/2017		2
21	08/28/2019 06:53	KEW	Exercise-induced asthma	Chronic	07/26/2017		3
22	02/06/2025 12:48	KEW	Exercise-induced asthma	Chronic	07/26/2017		4
23	02/06/2025 12:51	KWW	Exercise-induced asthma	Chronic	02/06/2025		4

Problem Detail History Screen

Note that the **Addressed Date** field reflects the date and time for when the entry was Updated.

Select **Whiteboard List > Patient > Problem List > select Problem Entry > select History > select History entry**

The screenshot displays the TruBridge Charts Problem List interface for patient WINDSOR, MICHAEL ANDERS. The patient's profile includes a photo, name, and key information: Admitted: 9/24/2024, Visit #: 358999 (303-5), No Behavioral Alerts, DOB: 11/22/1972 (52), Code Status: Assume Full Code, Weight: 0 kg (0.0g = 0 lbs 0.0 oz), Phy Admit Reason: RADIATING CHEST PAIN, Birth Sex: Male, Not Specified, Advanced Directive: Yes, Height: 0.00 in., and CrCl: N/A.

The main section is titled "Problem Detail" and contains the following fields:

- Description: Exercise-induced asthma
- ICD-9 code: 49381
- ICD-10 code: J45990
- SNOMED code: 31387002
- Physician: WILLIAMS KATHERINE(800000)
- Source: [Dropdown]
- Status: [Dropdown]
- Comments: [Text Area]
- Onset Comment: yesterday
- Onset Date: Day [Dropdown], [Calendar Icon]
- Diagnosis Date: Day [Dropdown], 9/1/1984, [X], [Calendar Icon]
- Addressed Date: Day [Dropdown], 7/21/2014, [X], [Calendar Icon]
- Resolved Date: Day [Dropdown], [Calendar Icon]
- Rank: 1
- Include in Medical History:

Problem Detail

To return to the previous screen, select the blue back arrow from the action bar. Once the entry has been reviewed, the blue back arrow  will direct the user to the **Problem Detail** screen.

**NOTE:** This screen is view-only; no edits can be made.

### Editing Problem Detail

Fields may be edited from the **Problem Detail** screen as needed. A new **History** entry will be created each time the problem is edited and saved.

Select the problem description of the entry that will be edited.

Select **Whiteboard List > Patient > Problem List > Problem Display > Select Problem Description > Problem Detail**

**WINDSOR, MICHAEL ANDERS** Admitted: 9/24/2024 Visit #: 358999 303-5 No Behavioral Alerts

DOB: 11/22/1972 (52) Code Status: Assume Full Code Weight: 0 kg. (0.0g = 0 lbs 0.0 oz) Phy Admit Reason: RADIATING CHEST PAIN

Birth Sex: Male Not Specified Advanced Directive: Yes Height: 0.00 in. CrCl: N/A

Update More Information History

**Problem Detail**

Description: Angina pectoris

ICD-9 code:

ICD-10 code: I209

SNOMED code: 194828000

Physician: WILLIAMS KATHERINE(800000)

Source: Physician Diagnosis

Status: Chronic

Comments:

Onset Comment: early February

Onset Date: Month February 2019

Diagnosis Date: Day 8/28/2019

Addressed Date: Day 9/24/2024

Resolved Date: Day

Rank: 2

Include in Medical History:

Problem Detail

The **Physician, Source, Status, Comments, Onset Comment, Onset Date, Diagnosis Date, Addressed Date, Resolved Date** and **Rank** may all be changed from the **Problem Detail** screen. If the provider selects the magnifying glass icon, the **Diagnosis List** screen will open and the description and codes may be changed.

Once the necessary edits have been completed, select **Update** to save the changes.

### **Resolving a Problem**

The user may also resolve a problem while editing the **Problem Detail** screen. Resolving a problem indicates that the patient is no longer experiencing symptoms, and it will move the problem to the **Inactive** list.

The user may select the problem and then select **Edit** or double-click the problem entry. This will launch to the **Problem Detail** screen.

Select **Whiteboard List > Patient > Problem List > Problem Display > Select problem**

**WINDSOR, MICHAEL ANDERS** Admitted: 9/24/2024 Visit #: 358999 303-5 No Behavioral Alerts  
 DOB: 11/22/1972 (52) Code Status: Assume Full Code Weight: 0 kg (0.0g = 0 lbs 0.0 oz) Phy Admit Reason: RADIATING CHEST PAIN Attending Physician: WILLIAMS KATHERINE  
 Birth Sex: Male Not Specified Advanced Directive: Yes Height: 0.00 in. CrCl: N/A

**Problem Display**  
 Display:  Active  Inactive  All  Entered in Error

Problem	Diagnosis Date	Onset Date	Status	Medical Hx	Addressed Date	Physician	ICD10
1 Central chest pain	09/23/2024	09/23/2024 08:00	Acute	Y	09/24/2024	WILLIAMS KATHERINE	R079
2 Angina pectoris	08/28/2019	February 2019	Chronic	Y	09/24/2024	WILLIAMS KATHERINE	I209
3 Occipital neuralgia	07/25/2017	07/24/2017 08:00	Acute	Y	07/26/2017	WILLIAMS KATHERINE	M5481
4 Exercise-induced asthma	09/01/1984	1984	Chronic	Y	02/06/2025	WILLIAMS KATHERINE	J45990

Problem Display

From the **Problem Detail** screen, the user may select the **Status** field drop-down and choose **Resolved**

Select **Whiteboard List > Patient > Problem List > Problem Display > Select problem description > Problem Detail**

**WINDSOR, MICHAEL ANDERS** Admitted: 9/24/2024 Visit #: 358999 303-5 No Behavioral Alerts  
 DOB: 11/22/1972 (52) Code Status: Assume Full Code Weight: 0 kg (0.0g = 0 lbs 0.0 oz) Phy Admit Reason: RADIATING CHEST PAIN  
 Birth Sex: Male Not Specified Advanced Directive: Yes Height: 0.00 in. CrCl: N/A

**Problem Detail**  
 Description: Occipital neuralgia  
 ICD-9 code: 7238  
 ICD-10 code: M5481  
 SNOMED code: 71760005  
 Physician: WILLIAMS KATHERINE(800000)  
 Source: Physician Diagnosis  
 Status: Acute  
 Comments: dizziness  
 Onset Comment: ning of symptoms  
 Onset Date: 08:00  
 Diagnosis Date:  
 Addressed Date:  
 Resolved Date: Day 2/6/2025  
 Rank: 999  
 Include in Medical History:

Problem Detail

Once **Resolved** is selected, the **Resolved date** field will pull in the current date and the **Rank** field will change to 999. A problem may also be resolved by entering a date in the **Resolved date** field which will change the **Status** field to **Resolved** and the **Rank** field to **999**. If the user changes the **Rank** field to a **999**, it will move the problem to the **Inactive** list but does not change the **Status** or **Resolved date** fields.

When the entry has been marked as **Resolved**, select **Update** to save changes and return to the **Problem Display** screen. To view resolved problems, select the **Inactive** radio button.

Select **Whiteboard List > Patient > Problem List > Problem Display > Inactive**

**Problem Display**

Display:  Active  Inactive  All  Entered in Error

Problem	Diagnosis Date	Onset Date	Status	Medical Hx	Addressed Date	Physician	ICD10
Chest pain	10/15/2013		RESOLVED		10/24/2013	WILLIAMS KATHERINE	R079
Migraine	10/18/2013		RESOLVED		10/18/2013	WILLIAMS KATHERINE	G43909
Gastro esophageal reflux	10/22/2013		RESOLVED	N	10/22/2013	WILLIAMS KATHERINE	K219
Duodenal ulcer with bleeding	01/06/2017	January 2017	RESOLVED	N	01/06/2017	WILLIAMS KATHERINE	K264
Chest pain			RESOLVED	Y		WILLIAMS KATHERINE	R079
Occipital neuralgia	07/25/2017	07/24/2017 08:00	RESOLVED	Y	07/26/2017	WILLIAMS KATHERINE	M5481
Chest pain	06/06/2023	06/06/2023 00:00	RESOLVED		06/07/2023	WILLIAMS KATHERINE	R079
Examination for accident			RESOLVED		07/05/2023	0	Z043

Problem Display

## Marking a Problem Entered in Error

For erroneous entries that should not display in the **Active**, **Inactive**, or **All** radio button options, the status description **Entered in Error** should be used. This is a hardcoded status and will move the problem entry to only be viewable through the **Entered in Error** display screen.

The user may select the problem to edit and they will be directed to the **Problem Detail** screen.

Select **Whiteboard List > Patient > Problem List > Problem Display > Select problem description > Problem Detail**

The screenshot shows the 'Problem Detail' screen for patient WINDSOR, MICHAEL ANDERS. The patient's information includes DOB: 11/22/1972 (52), Birth Sex: Male, Not Specified, Admitted: 9/24/2024, Code Status: Assume Full Code, Advanced Directive: Yes, Visit #: 358999, 303-5, Weight: 0 kg, Height: 0.00 in., and Phy Admit Reason: RADIATING CHEST PAIN. The problem description is 'Pneumonia' with ICD-9 code J189 and SNOMED code 233604007. The physician is WILLIAMS KATHERINE(800000). The source is Physician Diagnosis, and the status is Acute. The onset date is RESOLVED with a time of 00:00. The diagnosis date is 9/23/2024. The rank is 4. The 'Entered in Error' status is selected in the status dropdown menu.

Problem Detail

Once on the **Problem Detail** screen, the user may select the **Status** drop-down box and choose **Entered in Error**. Once selected, the **Resolved date** will automatically fill in and the **Rank** will populate as **999** (if the problem was not already Resolved/Inactive). Select **Update** to save the changes to the entry.

Select Whiteboard List > Patient > Problem List > Problem Display > Entered in Error

**Problem Display**

Display:  Active  Inactive  All  Entered in Error

Diagnosis	Diagnosis Date	Onset Date	Status	Addressed Date	Physician	ICD10
Migraine	10/01/2013		Entered in Error	10/01/2013	WILLIAMS KATHERINE	G43909
Shortness of breath	09/16/2014		Entered in Error	01/05/2017	WILLIAMS KATHERINE	R0602
Chest pain	05/12/2015		Entered in Error	05/12/2015	WILLIAMS KATHERINE	R079
Pneumonia	09/23/2024	09/23/2024 00:00	Entered in Error	09/23/2024	WILLIAMS KATHERINE	J189

Problem Display

After saving the problem, it will be viewable only from the **Entered in Error** radio button from the Problem Display screen. The entry status may be changed back to an active problem.