## A Patient's Guide: Registering in MyCareCorner

The MyCareCorner (MCC) patient portal provides patients with access to their electronic health record. You, as the patient, can register for the MyCareCorner patient portal several different ways. Typically, your healthcare provider (hospital or clinic) will provide you with an email (if you provided an email address) or a printed copy of instructions for accessing the MyCareCorner website.

- <u>Email Invitation</u>: Contact your healthcare provider (hospital or clinic) to request an email registration invitation for MyCareCorner.
- <u>Printed Invitation</u>: Contact your healthcare provider (hospital or clinic) to request a printed registration invitation for MyCareCorner.

The instructions for completing the registration steps are included in this document.

## **Using the Email Invitation**

The email is generated by your healthcare provider (hospital or clinic) and contains embedded information specific to the patient being invited to the portal. If you haven't received an email, contact your provider to generate one for you.



- 1. Click the link in the email.
- 2. A security question is displayed to confirm your identity. Answer the question and click **Next**.

Welcome to MyCareCorner	Let's get you set up to access MCC THRIVE's health inform	ation. Answer the question below to get started.
O Answer Question	-O- Create Account or Sign In	Set up Health Record
	What is the Date of Birth for MCC THRIVE?	
	Month V Day Year	

3. You are then prompted to sign in to your account or you can click **Create one now**.

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Answer Question	Create Account or Sign In	Set up Health Record
	Sign in to Your Account	
	Eoropt username?	
	Use mobile number instead Don't have an account yet? <u>Create one now</u>	
	Continue	
	OR Sign in another way	

If you click **Create one now**, the Create Your Account page is displayed. Go to step 4. However, if you already have a MyCareCorner account that you set up previously (invitation from another provider), enter your **Email** and click **Continue**. Then, enter your password and click **Sign In** to access your portal home page (Step 10).

4. In the fields on the **Create Your Account** page, you may choose to sign in with an existing Apple or Google social account login or enter \*your first name, \*your last name, an \*email address (enter twice to confirm), mobile number (if available – used for text messages regarding your account), and password (enter twice to confirm).

**\*NOTE:** Using the social login does not share your personal information with that application.

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Answer Question	Create Account or Sign In	Set up Health Record
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	G Sean IN with Google	
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	Your name and any other information you prioritie are build in strict combinence.	
	Create Account	

- 5. Check the **I'm not a robot** box.
- 6. Check the I agree to the Terms and Conditions box.
- 7. Click Create Account.
- 8. A **Success!** message is displayed for the patient identified in the invitation.



9. Select Start using MyCareCorner to access your health record.

10. The MyCareCorner patient portal home page is displayed.

MYCAREC®RNER"	Home	Home (I Give Feedback ) () Get help (S)			
Image: Home         Image: Health Record       ✓         Image: Medical Readings       ✓         Image: Healthy Living       ✓	Upcoming Appts No upcoming appointments	BP No new data available	Documents	Encounters	
Communication Center	Immunizations	Lab Results	Medications	Messages	
		all a			

## **Using the Printed Invitation**

The printed invitation has the detailed link displayed. This link contains embedded information specific to the patient being invited to the portal.

You have been invited by your provider to register on the Patient Portal. To get started, simply register your new account by navigating to the following URL in your browser's address bar:

• https://mycarecorner-shell.qas.chbase.com//transferwelcome.aspx
When prompted to enter your invitation code, please enter the following code:
• RNPU-UQMG-KJUE-VCJF-PLFG
You will then be prompted to answer a verification question. After you have entered all the required information, click the "Authorize" button to complete the process. Once you receive the "Access Approved" notification on the screen, your registration is complete and you will have access to the following on the portal:
• View upcoming appointments
• Have 24/7 access to your portal health record
• View and send communications to your provider
• And much more
Please contact the facility if you need assistance or need a new invitation code.

- 1. Open your web browser, type the URL from the printed invitation into the address bar, and press **<Enter>**.
- 2. The remaining steps are the same as in the <u>Using the Email Invitation</u> section. See steps 2-9 of that section to complete the process.

## **Need More Help?**

The MyCareCorner patient portal has application help that can provide you additional guidance on how to perform tasks and access your health record. You can access the application help from two locations:

- From the Login screen, click Need Help?
- From the patient portal, click the **Get Help** button located in the upper right corner of the screen.





Patient Portal Application Help